

Terms of Service

WordPress Central Station.com

September 20, 2011

Our Rate

We try very hard to provide excellent value for our time and feel we have a very fair rate of \$50/hr for the professionalism and value of our services. All services are "pay as you go" where professional time is bought in advance. We require no ongoing contract. Our goal is to make sure we are more than worth far more than our cost, and clients tend to stick around for a long time.

Billing Increments

We bill in 15 minute increments - or 0.25 of an hour. We will inform you of any time spent at the end of each day that we work for you. We'll also let you know when you are getting close to running out of time. Contact us if you have a larger project and would like a time estimate. Also, we'll soon be implementing a client center where you will be able to track your purchase and billed time history.

Billable / Not-Billable

In general, we bill for any time we spend working on your project, research specific to your project, or providing professional consultation to you. This includes time spent with ongoing support via email or phone.

We do not bill for any time spent doing general customer service (ie, assisting you with the member's area) or initial discussions about larger projects. Also, we do not bill for any learning curve time for anything new to us that we deem is useful to our clients in general. We also do not bill for any time spent correcting errors that we've made in our sole judgment.

Additional Expenses

There are occasionally other expenses relating to our service, such as costs for hosting or 3rd party expenses we pass-thru for our clients. All expenses must be approved by the client and will be added to the client's account balance, which must be paid prior to ordering additional time, or within 30 days, whichever occurs first.

Portfolio

We reserve the right to display client websites and results as part of our portfolio.

Company Name

WordPress Central Station is one of a several companies under the same ownership. To simplify our operations, all of our businesses operate under one legal entity, called Big Fish Web. This business name is used for all agreements and payments.

Sub-contractors

We reserve the right to use highly qualified sub-contractors as necessary.

Copyright and Trademarks

It is the website owner's responsibility to ensure that supplied content, including images, are not used in violation of any intellectual property laws.